

QUALITY POLICY

6TH EDITION

ZIYANDA Consulting provides consulting engineering services in the following disciplines:

- Water Engineering
- Sanitation and Wastewater Engineering
- Structural Engineering
- Roads Engineering
- Bridge Engineering
- Stormwater Management and Design
- Solid Waste Disposal and Management
- Institutional and Technical Support
- Project Management

The firm operates predominantly in South Africa and wishes to extend its services to Southern African Development Community (SADC) countries. Management and staff at ZIYANDA Consulting are committed to developing and implementing a quality system in line with the requirements of the ISO 9001:2015 standard. This ensures the delivery of effective, efficient and **state-of-the-art engineering** solutions by a **highly skilled and motivated professional team** working together with all stakeholders (interested parties).

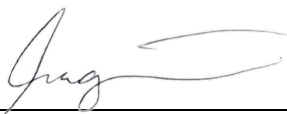
Interested parties of ZIYANDA Consulting include:

- Clients
- Communities served by projects
- Specialist subconsultants including, but not limited to, supporting geotechnical engineers, environmental consultants, and suppliers
- Contractors
- Internal staff
- Management
- Shareholders and owners

Accordingly, ZIYANDA's Quality Policy is to provide appropriate engineering solutions through sustainable stakeholder relationships, ensuring that deliverables are fit for use by project beneficiaries and implemented in a sustainable manner.

The Quality Policy aims to ensure that ZIYANDA is the preferred service provider and partner for its stakeholders. To this end, ZIYANDA Consulting **commits to continual monitoring and improvement** of its Quality Management System. In improving the system, ZIYANDA will strive to respond to environmental demands, including those arising from climate change, and to ensure compliance and high standards of health and safety at the sites where it works.

This Quality Policy is renewed on a regular basis and is endorsed by top management.



STANLEY MGUTSHINI

22 January 2026

DATE

